



Your School, Your Voice

Family Satisfaction and Engagement Survey 2018 - 2019 Academy of Urban Learning

Survey Response Rates Academy of Urban Learning

2017		2018		2019	
School Response Rate	District Response Rate	School Response Rate	District Response Rate	School Response Rate	District Response Rate
19.05%	48.94%	4.41%	42.38%	60.19%	37.18%

Family Satisfaction and Engagement Survey - Summary by Category

The following is a summary of the overall data by category of Academy of Urban Learning's family School Satisfaction Surveys. The parent survey was scored on a 5 point scale.

	2017			2018			2019			School 18 to 19 Change	District 18 to 19 Change
	N Responses	Average School % Pos Resp	Average Dist % Pos Resp	N Responses	Average School % Pos Resp	Average Dist % Pos Resp	N Responses	Average School % Pos Resp	Average Dist % Pos Resp		
Overall	16	85.3%	81.1%	3	72.7%	82.1%	64	89.4%	85.1%	16.7%	3.0%
General	15	90.0%	79.6%	3	83.3%	80.6%	63	86.5%	81.3%	3.2%	0.6%
Involvement Opportunities	16	83.5%	80.7%	3	57.1%	81.6%	62	93.4%	88.4%	36.3%	6.8%
Communication	16	77.5%	75.3%	3	74.1%	77.4%	64	82.7%	81.5%	8.7%	4.1%
Academics	15	92.0%	85.2%	3	86.7%	86.0%	64	93.3%	88.5%	6.7%	2.5%
School Environment	15	89.5%	85.0%	3	73.3%	85.3%	63	91.4%	85.1%	18.1%	-0.2%



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2018 - 2019

Academy of Urban Learning Family Satisfaction and Engagement Survey

The following are the results of Academy of Urban Learning's Family Satisfaction and Engagement Surveys. The parent survey was scored on a 5 point scale, Strongly Disagree to Strongly Agree

Category	2017			2018			2019			School 18 to 19 Change	District 18 to 19 Change
	N Responses	Average School % Pos Resp	Average Dist % Pos Resp	N Responses	Average School % Pos Resp	Average Dist % Pos Resp	N Responses	Average School % Pos Resp	Average Dist % Pos Resp		
General											
I would recommend this school to others.	15	86.7%	83.1%	3	100.0%	84.2%	63	87.3%	85.0%	-13%	1%
Overall, how satisfied are you with your child's school?	15	93.3%	76.0%	3	66.7%	77.1%	63	85.7%	77.5%	19%	0%
Involvement Opportunities											
How satisfied are you with opportunities to connect you to other parents at your child's school.	16	62.5%	71.7%	3	0.0%	73.7%	53	92.5%	87.7%	92%	14%
How satisfied are you with resources (verbal, printed materials, or online) on ways you can support your child's learning at home.	16	87.5%	83.4%	3	66.7%	84.1%	60	95.0%	89.1%	28%	5%
How satisfied are you with updates about your child's school.	16	93.8%	88.2%	3	66.7%	89.1%	62	98.4%	91.6%	32%	3%
How satisfied are you with parent workshops, trainings, or classes provided at your child’s school.	15	66.7%	67.5%	3	33.3%	67.3%	58	87.9%	83.5%	55%	16%
How satisfied are you with parent-teacher conferences that provide information that is clear, usable, and linked to my child's learning.	16	100.0%	87.7%	3	66.7%	88.4%	58	94.8%	89.0%	28%	1%
How satisfied are you with information about how you can be involved at your child’s school.	15	80.0%	83.3%	3	66.7%	84.6%	60	91.7%	89.7%	25%	5%
How satisfied are you with opportunities to talk to the school about how you and the school can help your child succeed.	15	93.3%	83.2%	3	100.0%	83.9%	61	93.4%	87.6%	-7%	4%
Communication											
How well does your child’s school reduce barriers to parents participating in the school by providing services such as child care, translation and interpretation, convenient meeting times, locations accessible to parents, etc.	15	53.3%	69.5%	3	66.7%	72.3%	57	82.5%	79.4%	16%	7%



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Communication											
How well does your child’s school make parents feel welcome.	16	93.8%	83.7%	3	100.0%	85.2%	64	84.4%	86.2%	-16%	1%
How well does your child’s school communicate respectfully with people from diverse culture/language background.	16	81.3%	78.4%	3	66.7%	80.4%	62	90.3%	88.5%	24%	8%
How well does your child’s school develop two-way channels for communications from home to school and from school to home.	16	81.3%	79.3%	3	66.7%	81.1%	63	87.3%	83.0%	21%	2%
How well does your child’s school encourage the community to be involved with the school in a variety of ways.	15	80.0%	75.4%	3	66.7%	77.3%	62	82.3%	82.4%	16%	5%
How well does your child’s school ask for your input about important school decisions.	15	73.3%	62.5%	3	66.7%	64.8%	61	78.7%	68.5%	12%	4%
How well does your child’s school value the diversity of children’s backgrounds.	15	86.7%	78.3%	3	100.0%	80.5%	62	88.7%	84.3%	-11%	4%
How well does your child’s school provide a helpful person who will respond to my concerns.	15	86.7%	76.5%	3	100.0%	78.6%	63	82.5%	80.3%	-17%	2%
How well does your child’s school offer a variety of opportunities for parents to volunteer at the school.	15	60.0%	74.0%	3	33.3%	75.9%	56	66.1%	80.6%	33%	5%
Academics											
How satisfied are you with your child’s school’s ability to provide academic support needed to meet your child’s needs.	15	93.3%	87.8%	3	100.0%	88.3%	64	95.3%	90.1%	-5%	2%
How satisfied are you with your child’s school’s ability to use appropriate resources, such as technology, to motivate student learning.	15	93.3%	90.1%	3	100.0%	90.9%	63	92.1%	93.4%	-8%	3%
How satisfied are you with your child’s school’s ability to provide information about before or after-school activities, tutoring, or other school programs that can support your child.	15	93.3%	82.7%	3	100.0%	84.2%	61	93.4%	88.6%	-7%	4%



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Academics											
How satisfied are you with your child’s school’s ability to incorporate your child's goals, strengths, and talents in his/her learning.	15	93.3%	83.5%	3	66.7%	84.2%	63	95.2%	87.5%	29%	3%
School leadership emphasizes high academic expectations for all students.	15	86.7%	81.7%	3	66.7%	82.2%	63	90.5%	83.0%	24%	1%
School Environment											
The school creates an environment that emphasizes the importance of positive relationships between school and home.	15	80.0%	81.7%	3	100.0%	82.4%	61	91.8%	83.3%	-8%	1%
The front office staff is friendly and welcoming.	15	86.7%	86.2%	3	100.0%	86.8%	63	79.4%	87.2%	-21%	0%
I have confidence in the people at my child’s school	15	86.7%	84.7%	3	66.7%	85.3%	63	92.1%	85.8%	25%	1%
The school creates a school environment that helps children learn.	15	93.3%	87.2%	3	66.7%	87.6%	63	95.2%	88.0%	29%	0%
My child’s school is a safe place to learn.	15	93.3%	88.6%	3	66.7%	87.6%	62	87.1%	86.9%	20%	-1%
My child is challenged by the work s/he is given.	15	93.3%	81.6%	3	66.7%	81.3%	63	93.7%	81.6%	27%	0%
The teachers care about his/her success.	15	93.3%	88.3%	3	66.7%	89.0%	63	96.8%	88.9%	30%	0%
My child’s school motivates my child to work hard.	15	100.0%	82.4%	3	66.7%	83.1%	62	95.2%	82.9%	28%	0%
My child’s school prepares him/her for the next academic year.	12	91.7%	85.9%	3	66.7%	86.5%	57	89.5%	86.2%	23%	0%



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School Environment											
My child’s school prepares him/her for college and career.	11	72.7%	82.2%	3	66.7%	81.5%	59	93.2%	76.1%	27%	-5%